SUZZANE T. SMITH

101 Glen Morris Dr. St. Catharines, ON L2S 3L7 (905) 684-6681 s.smith@sprint.com

JOB OBJECTIVE: To obtain a cooperative education position at ABC Electronics Inc.

HIGHLIGHTS OF QUALIFICATIONS:

Resourceful and confident; get the job done, and do it well.
Outstanding presentation skills, both written and oral.
Work effectively both as a team member and independently.
Well organized and self-motivated.

EDUCATION:

September 2005 - Present

Sir Winston Churchill Secondary School Currently enrolled in Grade 11, University Program. Relevant courses to placement: English, Business Studies, Law.

ADDITIONAL EDUCATION AND TRAINING:

September 2007

Cooperative Education Experience

September 2007

Leadership and Peer Support Course

August 2007

Service Excellence

July 2007 WHMIS

June 2007 Super Host

December 2006

St. John Babysitter Course

First Class Accounting Services

- Utilized Simply Accounting software for book keeping tasks.
- Assembled tax returns for companies and individuals.

Sir Winston Churchill Secondary School

• Learned to develop skills in communication, interpersonal relations, teamwork, and conflict management for application in leadership roles.

Ontario Tourism Education Corporation

- Learned to appreciate factors that contribute to customer lovalty.
- oyaity.
- Learned the value of teamwork and individual contribution to service.

Health Canada

 Learned to recognize the WHMIS symbols and how to read and understand warning labels and a Material Safety Data Sheet.

.Ontario Tourism Education Corporation

 Learned to be aware of of customer needs through better communication.

St. John Society

• Learned the basic management principles involved in the minding of babies, pre-schoolers and school-aged children.

Suzanne Smith

EMPLOYMENT HISTORY:

March 2007 - Present Server

September 2007 - February 2008 Child Care Provider

VOLUNTEER EXPERIENCE:

Summer 2006 Stock Person December 2005 Volunteer

REFERENCES:

Sam's Restaurant, St. Catharines, ON

- Utilize automated cash system.
- Responsible for training and supervising new staff.
- · Maintain a clean working environment.

Mr. and Mrs. James Stevenson, St. Catharines, ON • Created a safe, supportive, and non-judgmental atmosphere.

- Validated children in a loving environment.
- · Created educational games and activities.

St. Catharines Food Bank

- Assisted with inventory and distributed products to clients.
 Sir Winston Churchill School Coat Drive
- Organized and motivated students to collect coats for charity.

Paul Salfi Head of English Department Sir Winston Churchill Secondary School 101 Glen Morris Drive St. Catharines, ON L2T 2N1 (905) 684-6349

Mr. James Stevenson 44 Seventh Ave. St. Catharines, ON P1L Q2O (905) 227-5432

Sam Tunge, Owner Sam's Restaurant 3 York Rd. St. Catharines, ON T4I S4P (905) 897-5556